


Empress Ambulance
Settlement Administrator
PO Box 2059
Portland, OR 97208-2059

**Notice of Empress
Ambulance Network
Incident Class
Action Settlement**



A proposed Settlement has been reached in a class action lawsuit against Empress Ambulance Service, LLC, regarding a “Network Incident.” Plaintiffs allege that in July 2022, Empress discovered that unauthorized persons gained access to Empress’s network systems, resulting in access to certain files or data that may have contained information concerning Empress’s patients and other affiliated persons. **To submit a claim, please visit www.EmpAmbulanceSettlement.com.**

You are receiving this notice because you may be a Settlement Class Member. Under the terms of the Settlement, you can recover the following benefits:

Settlement Payment Options

Documented Loss Payment: You may submit a Claim Form for a cash Settlement Payment of up to \$10,000 for reimbursement in the form of a Documented Loss Payment. To request a Documented Loss Payment, you must provide Reasonable Documentation to support your claim and that it is more likely than not related to the Network Incident; **OR**

Cash Fund Payment: In the alternative to a Documented Loss Payment, you may submit a Claim Form to receive a pro rata (equal share) cash Settlement Payment. Cash Fund Payment amounts are estimated to be as follows: \$114 per claimant at a 1% claims rate; \$53 per claimant at a 2% claims rate; and \$21 per claimant at a 4% claims rate. This is just an estimate and actual payment amounts may be different.

Credit Monitoring and Insurance Services: In addition to or instead of selecting one of the above cash Settlement Payment options, you also may submit a Claim Form for 12 months of free Credit Monitoring and Insurance Services provided by TransUnion, which includes three credit bureau monitoring services and \$1 million in identity theft insurance.

If you elected to use a previous offer of Credit Monitoring and Insurance Services from Empress, or you obtained Credit Monitoring and Insurance Services from another provider as a result of the Network Incident, you will be permitted to postpone activation of your Credit Monitoring and Insurance Services Settlement Benefit for up to 12 months.

The easiest way to submit a claim is online at www.EmpAmbulanceSettlement.com using your Unique ID found on the front of this postcard. To be eligible, you must complete and submit a valid Claim Form, postmarked or submitted online on or before **April 8, 2024**. You can also exclude yourself or object to the Settlement on or before **March 8, 2024**. If you do not exclude yourself from the Settlement, you will remain in the Class and will give up the right to sue Empress and Released Parties in a separate lawsuit about the claims resolved by the Settlement. **A summary of your rights under the Settlement and instructions regarding how to submit a claim, exclude yourself, or object are available at www.EmpAmbulanceSettlement.com.**

The Court will hold a Final Approval Hearing on **April 3, 2024, at 9:30 a.m.** At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. The Court will also listen to people who have asked to speak at the hearing. You may attend the Final Approval Hearing at your own expense, or you may also pay your own lawyer to attend, but it is not necessary. The Court has indicated the the Final Approval Hearing may be conducted remotely. In the event the hearing is remote, instructions for how to attend the hearing remotely will be made available on the Settlement Website prior to the hearing.

This notice is a summary. The Settlement Agreement and more information about the Settlement are available at www.EmpAmbulanceSettlement.com or by calling toll-free 1-888-482-4942.



PLACE
STAMP
HERE

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